



PSG
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March 24, 2020

Dear Valued Customer,

Our hearts are with people around the world who have been affected by the COVID-19 outbreak, and as a world leader in delivering dispensing and dosing solutions to the commercial cleaning industry, Hydro Systems is committed to doing our part to fight the spread of coronavirus.

Recognized as an essential business, we are open for business. The health and well-being of our customers, colleagues and communities is our top priority. Because of this, we have taken and will continue to take all appropriate steps to ensure the safety of our employees, including implementing remote work, practicing social distancing, increasing cleaning activities and restricting visitors.

During this time, we are also more committed than ever to providing exceptional customer service, so that together we can help our communities *clean with confidence*.

You can reach our sales, technical support and customer service teams at **800.543.7184**. We ask that you leave a voicemail with the reason for your call, your name, your company name and a call back number. One of our representatives will get back to you as soon as possible. As always, you may also contact customer service by e-mail at customerservice@hydrosystemsco.com.

Each and every one of us will make the difference, and we'll come through this stronger together. If there is anything additional Hydro Systems can do to support you during these unprecedented times, please do not hesitate to ask.

We'll continue to reach out to you with any new updates as they become available. Each and every one of us will make the difference, and we'll come through this stronger together.

Thank you for your continued support during this unprecedented time.

Sincerely,

Elliott Liddle
General Manager, Hydro Systems